



# SSPA Alert

SOCIAL SERVICE PROVIDERS AOTEAROA. 22 NOVEMBER 2016

***SSPA Alert is to tell you about current events and seek your ideas and feedback.***

## What's happening?

SSPA has taken a lead role in convening a ComVoices group to try and reach agreement on the collection of client data that will be acceptable to both MSD and the community sector. [ComVoices](#) is a grouping of national social service organisations.

SSPA national manager Brenda Pilott helped prepare a paper for MSD that outlines the key issues and concerns. It was sent to MSD on 11 November.

MSD has responded positively and agreed to a joint working group. SSPA will be a member of this group.

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## The issues

MSD's has introduced a new clause in its contracts that requires providers to collect and pass on data identifying individual clients. If clients refuse permission for their personal details to be passed on to MSD, services can still be provided but won't be funded under the contract.

The level of consultation has been of concern to many in the community sector.

The ComVoices issues paper – [The Community Sector and the Collection of Individual Client Level Data](#) – poses questions about the government's rationale for collecting individual data and MSD's protocols for storing personal data. It outlines the compliance costs for providers; privacy considerations; and other concerns.

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## What do you think?

As a member of the joint working group, Brenda is anxious to hear your thoughts on this problematic issue, and how you think the matter could best be resolved. You can email her at [manager@sspa.org.nz](mailto:manager@sspa.org.nz)

Please note that your feedback will be treated in confidence – your name and organisation will not be referred to unless you request otherwise.

We will keep you informed of progress.