



Social Service  
Providers  
Aotearoa

# Whakamanawa

The National Social Services Conference

04 - 06 April 2022 | Online

## CONFERENCE GUIDE

# NAU MAU, HAERE MAI KI WHAKAMANAWA 2022

Social Service Providers Aotearoa is excited to host you virtually at Whakamanawa 2022 - The National Social Services Conference. Whakamanawa is the only Conference in Aotearoa New Zealand bringing together social services kaimahi, social sector leaders and influencers. Our mahi alongside children, rangatahi, families and whānau is essential, and this is our chance to hui together.

By attending Whakamanawa 2022 you will get to engage with social services and social sector kaimahi from all corners of the motu, while remaining safe in your own location. You'll have opportunities to learn about and share your whakaaro on the latest developments in government policy, social service practice, workforce development and related kaupapa. You will be inspired by the incredible keynote kaikōrero, panel kaikōrero, workshop and engagement session presenters and wellbeing practitioners we have in store for you!

Everyone who works across Aotearoa's social services and social sector is welcome to attend Whakamanawa - this is your Conference.

*N.B. Prior to the Conference, all ticket holders will receive an email with instructions on how to join the virtual Conference.*

# INTRODUCING OUR CONFERENCE PROGRAMME

On behalf of Social Service Providers, thank you for being a part of Whakamanawa 2022! This is the first time in two years that we have been able to host The National Social Services Conference, due to the pandemic. We are glad to be back, bringing you this special event in a slightly different way – thanks to the online technology that has become such a feature of our work environments these past few years.

We recognise that no one wants to sit in front of a screen all day long – so that's why we are spacing out our sessions across three mornings. This is intended to give you space to reflect on what you hear, returning fresh to take on new insights and share your whakaaro each day. As much as we can within our online environment, we want to hear what you think! So, kōrero mai, please share and engage during the Conference to get the most out of it. This is, first and foremost, your Conference.

I'm happy to be able to introduce you to the Conference Programme. Collectively, we are very much living in Te Ao Hurihuri right now – our ever changing world. So we have taken care to put together a Programme that brings together many things consistent with the kaupapa of Whakamanawa – to inspire you, to encourage you, and to strengthen you in your mahi, practice and wellbeing, as someone working in, or together with, our social services and social sector.

We look forward to going on a journey together over the three days – traversing the themes of Staying Grounded (Day 1); Challenging Our Thinking (Day 2); and Future Directions (Day 3).

You'll see that the Conference programme has five main different kinds of sessions:

- **Keynote Kaikōrero** - we've got a range of inspiring people who will share their insights and maatauranga, from diverse perspectives.
- **Panel Kōrerorero** – facilitated panel discussions about some of the big issues in the social sector right now. You'll hear a range of ideas from people working in this space.
- **Workshops** – delve into an issue relating to your practice in social services and social sector mahi, and engage in interactive discussion.

- **Engagement Sessions** – learn more about a key initiative in our social sector being led by government/crown entities, and share your pātai and whakaaro on the kaupapa to help to shape it.
- **Wellbeing Breaks** – recognising how important maintaining and strengthening our wellbeing is right now and ongoing, we have built in dedicated wellbeing breaks, which will be led by a range of practitioners.

We are also pleased to have involvement in Whakamanawa 2022 from Prime Minister Jacinda Ardern, Minister Kelvin Davis, and Minister Carmel Sepuloni. On Day 3 you will also learn about a future directions case study, highlighting some of the innovative thinking in our sector focusing on both people and planet.

I am personally very much looking forward to welcoming you all at Whakamanawa 2022, to hearing your perspectives and those that will be shared by our line up of kaikōrero, facilitators, panelists and presenters. I hope you enjoy the experience, and that you will leave the Conference inspired, encouraged and strengthened as you continue the mahi ahead alongside children, rangatahi, families, whānau and hapori around Aotearoa.

Mauri Tū, Mauri Ora,

A handwritten signature in blue ink, appearing to read 'Claire Achmad', with a stylized flourish at the end.

Dr Claire Achmad | Chief Executive Officer | Social Service Providers Aotearoa

# MONDAY 4 APRIL | DAY 1: STAYING GROUNDED

8:30am	<b>Virtual interactive Conference space opens</b>
9:15am	<p><b>Mihi Whakatau</b>  <b>Led by Dr Taku Parai, Ngāti Toa Rangatira</b>            Whakamanawa 2022 Conference participants will be welcomed to the space by mana whenua, Ngāti Toa Rangatira.</p> <p><b>Words of welcome</b>  <b>Dee-Ann Wolferstan, Chair, Social Service Providers Aotearoa</b></p>
9:30am	<p><b>Welcome Address</b>  <b>Dr Claire Achmad, CEO, Social Service Providers Aotearoa</b></p> <p><b>Opening message</b>  <b>Prime Minister Rt Hon Jacinda Ardern</b></p>
9:40am	<p><b>Introducing our Conference programme</b>            Michèle A'Court, MC</p>
9:50am	<p><b>Keynote Kaikōrero</b>  <b>Matt Brown, She Is Not Your Rehab</b>            Matt will share an inspiring opening address, drawing on his own personal story as a survivor of family violence and sexual abuse, his mahi in Ōtautahi, and the journey to founding the global movement of She Is Not Your Rehab, together with his wife, Sarah.</p>
10:20am	<b>Morning tea break</b>
10:35am	<p><b>Panel kōrerorero: Reflecting on the big issues in social services mahi and practice</b>  <b>Young leaders from across the social sector in kōrero with Dr Claire Achmad, featuring Gracey Nam (Barnardos); Karah Mackie (VOYCE Whakarongo Mai); Rose Jones (Purapura Whetu); Whitney Taie-Hurley (Presbyterian Support Upper South Island)</b></p> <p>This panel kōrerorero will explore the big issues in social services mahi and practice right now in Aotearoa, from the personal perspectives of young leaders from across the social sector. They will bring forward fresh ideas to challenge our thinking and to spark change for the future.</p>
11:20am	<p><b>Wellness break</b>  <b>Led by Kaha Rawa</b></p> <p>Intergenerational father and daughter duo, Michael (Harley) Thompson and Tereihine Roberts-Thompson. Kaha Rawa have co-created the K.A.H.A Programme, and will take us through a short practice to help ground us in our mahi and lives.</p>

# MONDAY 4 APRIL | DAY 1: STAYING GROUNDED

11:30am	<b>Keynote &amp; Kōrerorero: Restorative, radical and web of life systems change</b> <b>Louise Marra, Founder of Unity House</b>  This session will focus on the work that Louise and others have developed to include the restoration of the past into how we approach systems change, and how we work from and with the web of life to create new systems. It will also explore how we as changemakers weave our systems, and what place in us we weave them from.
12:15pm	<b>Wrap-up reflections from Day 1</b> <b>Voices from Ngā Hau e Wha</b>
12:25pm	<b>Reminders &amp; preview of apōpō</b>
12:30pm	<b>Close off Day 1</b>

## Introducing our kaikōrero & Wellness Break Leaders | Day 1

### Keynote Kaikōrero

#### **Matt Brown, She Is Not Your Rehab**

Matt Brown is a New Zealand born Samoan and an internationally acclaimed barber, hair artist, communicator, husband, and father of three children known for 'giving great cuts' and 'inspiring great men.' He is a survivor of family violence and childhood sexual abuse and shares his story with the men who frequent his busy Christchurch and Palmerston North barbershops, My Fathers Barbers, as a way to foster vulnerability, healing, and connection.

He has facilitated multiple barbering programs inside Christchurch Men's Prison, Te Puna Wai o Tuhinapo, a Christchurch youth justice facility and was named a Corrections NZ patron in 2020. Matt has cut everyone from All Blacks to the Wu Tang Clan but his true calling, he believes, lies in his work to redefine society's view of masculinity and to help end the cycle of domestic violence affecting whānau all over New Zealand. In 2018, Matt and his wife Sarah partnered with the Ministry of Social Development as ambassadors for their 'It's not OK Campaign' and are proud ambassadors for the work of Aviva Families, a family violence service centre in Christchurch. In collaboration with them, Matt hosts a men's anti violence support group from his barbershop.

Together, Matt and Sarah co-founded She Is Not Your Rehab and launched the concept in Matt's 2019 TEDx talk. He says the movement is an invitation for men to acknowledge their own childhood trauma and to take responsibility for their healing so that they can transform their pain instead of transmitting it on those around them.



## Keynote & Kōrerorero

### Louise Marra (Ngāi Tuhoe), Founder, Unity House

Louise Marra's leadership experience has spanned all sectors, having held senior leadership and governance roles within Government, the private sector, philanthropy and the NGO sector.

She has been an advisor to the Prime Minister, co-director of a company, led a collaborative government office, and has aided the set-up of social innovation labs both for the Government and for Foundation North's Centre for Social Impact. Louise is a founder of Unity House and has been programme director Leadership NZ for the past 12 years. Her passion is to help build the next era of conscious leadership and conscious organisations, grounded in relationships robust enough to enable radical innovation for an emergent approach to personal, social and environmental change.

Louise believes deep connection to our own, others, the environment and the wisdom around us in all of life, enables greater possibility for growth and transformation at all levels. She works both globally and locally, and her practice is deeply grounded in indigenous principles.



## Panel Kaikōrero

### Panel kōrerorero: Reflecting on the big issues in social services mahi and practice Young leaders from across the social sector

#### Panelists:

#### Gracey Nam



Kia ora, my name is Gracey Nam and I am a Facilitator for Te Kahu Tōi, Intensive Wraparound Service. Te Kahu Tōi is a service provided by the Ministry of Education supporting young people and their whānau who have complex learning needs. I team up with an Educational Psychologist and the whānau to find out what the needs are at school, home and the community to build a team of professionals to problem solve together.

I work for Barnardos and we are contracted by the Ministry to make sure that the voice of the family is heard, and for their voice to drive the decision-making in the process. I studied social work at the University of Auckland and I previously worked as a Social Worker in Schools before my current role.

## Karah Mackie

Kia ora koutou, my name is Karah Mackie. I whakapapa to Ngāpuhi, and have lived in many places across the motu. Currently, I am Chairperson of the VOYCE Whakarongo Mai National Youth Council. I also do some work as a youth worker, supporting people with disabilities. Alongside this, I am currently studying for a degree in fine arts.



## Whitney Taie-Hurley

Whitney is a registered social worker with a Bachelor of Social Work, from Canterbury University. Whitney has worked for Family works, Presbyterian Support Upper South Island for four years. Family works is a multidisciplinary team of social workers, counsellors and child and family psychologists.

Whitney's role on the team includes being a voice of child practitioner, facilitator for the Incredible Years Autism program, parenting through separation and working individually with children, young people, and their families. Whitney previously delivered in brief intervention services for medical practices in the Christchurch PHO. Whitney is of Niuean descent and lives in Christchurch with her family.



## Rose Jones

Ka rere taku manu ki te maunga Hikurangi ka kurutohitohi ki te Rangitaiki te awa, tae atu rā ki Waiōhau marae te kainga o aku tūpuna o Tūhoe nui tonu.

Hokahoka rā taku manu tae atu ki Taranaki. Rere Haere ana ki te Hangatahua ki Pūniho, ki Oakura marae. Arā, ko Taranaki te iwi motuhake rā.

Ka tae taku manu ki Te Waipounamu ka piki ake i a Aoraki matatū, taka haere ki Waihao, ki Puketeraki, ki Maahunui hoki, ka tatū ki te whenua rangatira o Ngāi Tahu whānui

Ka tau, ka tau taku manu ka puta ko ahau rā ko Rose Jones. He kaimahi tauwhiro ahau ki Purapura Whetu e mahi ana hei Kaiwhiri mō te kaupapa hou a Te Whiri Ora.

I am a passionate Māori wāhine who is excited about working with whānau Māori to create positive change for the future. I am a new graduate social worker, working at Purapura Whetu Trust within the Right Service Right Time and Te Whiri Ora Services.

I am very passionate about the continuation and growth of te ao Māori concepts and te reo Māori within our hāpori and endeavour to use my skills, knowledge, and experience to help lead my practice. In my spare time I like to spend time with my whānau, go for hīkoi as well as watch and participate in kapahaka. I also love anything to do with te ao Māori and am grateful for the opportunity to learn new things about my people and culture every day.





## Panel Facilitator:



### Dr Claire Achmad

Claire is Chief Executive Officer of Social Service Providers Aotearoa. In this role, Claire has the privilege of representing Aotearoa's community social services and championing the outcomes that social service kaimahi are creating every day in communities around the motu, working alongside families and whānau. Previously, she has worked in central government, crown entities, international and New Zealand-based NGOs.

She has dedicated her career to using her skills and experience to advance and protect the rights and wellbeing of children and tamariki in Aotearoa and globally, and to develop more equal, just and sustainable communities. Claire holds a PhD in international children's rights law from Leiden University, and is active as a children's rights advocate both in Aotearoa and internationally. Among other community-based roles, Claire currently serves as the Deputy Chair of the Children's Rights Alliance Aotearoa New Zealand. She lives in Te Whanganui-a-Tara Wellington, and was born and grew up amongst kauri and kereru in the Waitākere Ranges of Tamaki Makaurau.

## Wellness Break Leaders

### Kaha Rawa

#### Michael (Harley) Thompson (Ngāti Porou, Ngāti Maniapoto)

Mauri Ora ki a tātou!

He uri tēnei nō Te Tai Rāwhiti, nō Te Nehenehenui hoki.

Harley is the creator, co-developer and facilitator of the K.A.H.A. programme. He has 30 years plus experience in the social service sector, is a registered social worker with an Adult Diploma in Education, Bachelor of Social Work, Masters in Māori and Indigenous Leadership and a PhD candidate at the University of Canterbury.

His life learnings have culminated in developing transformational change programmes for whānau, community and professionals.





**Tereihine Roberts-Thompson (Ngāti Porou, Ngāti Maniapoto, Ngāpuhi, Ngāti Kuri, Te Aupouri, Ngāti Kahu ki Whangaroa)**

E ngā mana, e ngā reo, e ngā karangatanga maha, tēnā tātou katoa!

He uri tēnei nō ngā iwi whānui o Te Tai Tokerau, nō Te Tai Rāwhiti, nō Te Nehenehenui ānō hoki.

Tereihine is the co-developer of the K.A.H.A. whakawhanaungatanga series and facilitates the programme alongside her Father. She has a Bachelor of Arts in Cultural Anthropology and Māori Studies (Victoria University of Wellington) and aspires to use her qualification to nurture the well-being of whānau.

## **Introducing our Conference MC**

### **Michèle A'Court**

Michèle will guide us through Whakamanawa 2022.


Winner of 'Comedian of the Decade' at the 2010 NZ Comedy Awards, Michèle is a stand-up comedian, writer and expert MC. She is a frequent voice on RNZ National's Nine to Noon and The Panel.

Michèle is the Patron of The Aunties, a grassroots charity for women and children in need. She is also Patron of the Moving and Handling Association of New Zealand, which cares for carers in the health sector. Michèle is a proud member of Actor's Equity, and a Life Member of the NZ Comedy Guild. We are pleased to welcome Michèle back as our Conference MC for the third year, grateful that she knows the Whakamanawa kaupapa well.



# TUESDAY 05 APRIL | DAY 2

## CHALLENGING OUR THINKING

8:30am	<p><b>Virtual interactive Conference space opens</b></p>
9:15am	<p><b>Welcome to Day 2</b>  <b>Michèle A'Court, MC</b></p> <p><b>Grounding welcome</b>  <b>Led by Khali Philip-Barbara (Ngāti Porou, Ngāti Uepohatu),</b>  <b>Director, Kahurangi Consultants</b></p> <p>Khali leads Kahurangi Consultants, a rōpū of cultural scaffolders who support organisations with their Treaty Partnership journeys. At Whakamanawa, Khali joins us to share traditional Māori music to ground and welcome us all into the collective space we share.</p> 
9:25am	<p><b>Workshop Sessions: (3 concurrent streams, choose one to attend)</b>          These are interactive sessions where you will learn something new to challenge your thinking and strengthen your practice and mahi.</p> <ul style="list-style-type: none"> <li>• <b><u>Do the labels we use for certain populations create exclusion? - Dr Debbie Hager, University of Auckland</u></b></li> </ul> <p><b>About the Session</b>          When addressing issues of equity and intersectional need, the wider sector is asked to think specifically about groups who are unable to gain equitable access to services. These groups are described in a variety of ways, for example, marginalised, vulnerable, ethnic, excluded, powerless and difficult. Participants will have an opportunity to reflect on the language they use to describe the groups they are working with, the social meanings inherent in this language and how this language can create either benefit or harm to the particular populations. The workshop will particularly examine how the use of particular language to describe people or populations can focus attention on individual deficit and blame, or on the contextual and socio-political perspective of a particular group's circumstances. Workshop participants will reflect on how they can use language to both accurately describe the wider determinants of people's circumstances and, at an individual level, enhance mana and wellbeing.</p> <p><b>About your Presenter</b>          Dr. Debbie Hager is a public health researcher and activist with a focus on domestic violence, particularly the intersection between violence, substance abuse and mental illness; and violence against disabled people. Debbie teaches health promotion at the University of Auckland, and human rights at AUT.</p> <ul style="list-style-type: none"> <li>• <b><u>E raka te mauī, e raka te katau - A community can use the skill of its people - Jane Bennett, Youth Horizons Kia Pūawai</u></b></li> </ul> <p><b>About the Session</b>          In order to ensure the highest possible standards of care, in 2011 Youth Horizons   Kia Pūawai launched the Teaching Family Model in its residential and later, foster care services. This coincided with ongoing discussions of how to effectively meet the needs of diverse cultures in Aotearoa, through the lens of an evidence-based model.</p>

Continued...

# TUESDAY 05 APRIL | DAY 2

## CHALLENGING OUR THINKING

The organisation has since embeded tikanga and kawa whilst also maintaining model fidelity: thereby integrating a balance of Western knowledge and matauranga Māori. This session will explore learnings from this approach, and explore how current organisational strategy seeks to further weave these taonga equally with the goal of truly achieving bi-cultural practice within all Youth Horizon's services.

### About your Presenters

**Jane Bennett (Ngāti Tūwharetoa, Ngati Porou, Ngāti Toa)** (PGDipHSc. BSW (Hons.)) Jane is a registered social worker who has been with Youth Horizons Kia Puāwai for three years and has worked with rangatahi with complex presentations for 10 years. Her area of focus is assisting best practice and ensuring services meet the cultural and wellbeing needs of rangatahi.

### Louisa Webster (MSC Criminological Psychology)

Louisa is Clinical Director | Kaitohu Hinegaro at Youth Horizons Kia Puāwai. She is a registered psychologist with a background in Forensic Psychology in prisons and probation in both Aotearoa and the UK. She is a member of the Board of Directors of the Teaching Family Association. Louisa is passionate about ensuring that all tamariki and rangatahi have the best possible opportunity for a happy and successful future.

9:25am

- **Resisting Burnout: The Zone of Fabulousness - Julie Sach, Tautoko Mai Sexual Harm Support**

### About the Session

This workshop challenges us to think beyond ideas of self-care to counteract burnout. It asks participants to reflect on their experiences and responses in a safe way that supports resisting burnout. The workshop will explore how an ethic of collective care and accountability can help us to shoulder each other up to bring hope as we work in hard spaces. Engaging in collective care practices, in addition to self-care, enables us to stay in the zone of fabulousness in collaborative, creative, messy and imperfect ways within our teams. It is a very helpful where people working together find their best balance to do their work with compassion and energy. This work is based in the ideas of Vikki Reynolds (Canadian professor and activist), and is shared with her permission.

### About your Presenter

Julie Sach is the Social Change Leader at Tautoko Mai Sexual Harm Support in Tauranga. She has worked in social services for 30 years plus, and holds a Masters in Counselling from Waikato University. She has worked in various settings including Corrections, Living Without Violence, Restorative Justice, Family Violence Death Review Committee and the Joint Venture for Family and Sexual Violence.

10:20am

**Morning tea break**

10:30am

**Engagement Sessions: (3 concurrent streams, choose one to attend)**

These are interactive sessions where you will learn about a key initiative underway in the social sector, and have the opportunity to contribute your whakaaro to help shape the change.

Continued...

# TUESDAY 05 APRIL | DAY 2

## CHALLENGING OUR THINKING

10:30am

- **Towards a fair chance for all: what does government need to hear and act on? - The Productivity Commission's Inquiry into Breaking the Cycle of Persistent Disadvantage - Facilitated by Dr Ganesh Nana, Chair, and Nigel Taptiklis, Principal Advisor, Productivity Commission**

### About the Session

Help us see a future where everyone gets the services and support they need. The Productivity Commission has been asked to investigate the dynamics and drivers of persistent disadvantage and to advise the Government on how to break or mitigate the cycle of disadvantage within people's lifetimes and across generations. Our inquiry will build on the findings from the Commission's 2015 More effective social services inquiry and recent changes to the Public Service Act.

As part of the inquiry, the Commission asked consulting economist Julie Fry to conduct a review into the recent progress of collaborative social services. We know that better coordinating the delivery of social services can be an effective way to meet the needs of those with more complex or multiple needs that cut across agency boundaries.

In this session we will tell you what we have heard so far, what we have found from Julie's review and then open up the discussion to hear from you what you think of the findings and what you think government still needs to hear and act on.

### Introducing your facilitators

#### **Dr Ganesh Nana, New Zealand Productivity Commission Te Kōmihana Whai Hua o Aotearoa**

Ganesh is a first-generation New Zealander, born, bred, and educated in Te Whanganui a Tara. His interest in economics originally emanated from his love of numbers, which in turn arose out of his passion for cricket. Ganesh took up the position of Chair of the Productivity Commission Te Kōmihana Whai Hua o Aotearoa after 22 years at the consultancy Business and Economics Research Limited (BERL). His work at BERL covered a broad range of projects. His highlight was efforts in strengthening relationships with Māori entities and organisations and building an understanding of te ōhanga Māori.

In 2018 he was appointed a member of the Government established Welfare Expert Advisory Group, which reported back in 2019 with Whakamana Tangata – Restoring Dignity to Social Security in New Zealand. Ganesh believes economics is fundamentally about people and is best reflected in our collective role as kaitiaki o taonga.

#### **Nigel Taptiklis, Principal Advisor, New Zealand Productivity Commission Te Kōmihana Whai Hua o Aotearoa**

Nigel is a principal advisor at the Productivity Commission working on the Fair chance for all inquiry. Over the last decade he has worked across local and central government and for Crown Research Institutes on many research, policy and strategy projects. He believes the 'how' is at least as important as the 'what', and enjoys applying his broad experience and skillset to 'wicked' or 'adaptive' challenges.



Continued...

# TUESDAY 05 APRIL | DAY 2

## CHALLENGING OUR THINKING

10:30am

- **Aotearoa's Child and Youth Wellbeing Strategy - Facilitated by Maree Brown, Director, Child Wellbeing Unit, Department of Prime Minister & Cabinet**

### **About the Session**

New Zealand's first Child and Youth Wellbeing Strategy was launched in August 2019 with an ambitious vision: to make Aotearoa the best place in the world for children and young people. Almost three years on and the Strategy has provided a critical lens in the Government's COVID-19 response and recovery process. What matters for child and youth wellbeing has not changed and the Strategy is strongly focused on addressing inequities of outcomes.

As well as presenting extraordinary challenges, COVID-19 has also shown us just how much can be achieved when Iwi, Māori, and other community leaders design and deliver what works for their communities.

Collectively we all play a role in the lives of children and young people. This workshop is an opportunity to reflect on what has been learned in the COVID-19 environment that can help inform our work together to support children, young people and their whānau. We want to hear your views on what's worked well, what can be built on, and what needs to be done differently to achieve the vision of the Strategy.

### **Introducing your facilitator**

#### **Maree Brown, Director, Child Wellbeing Unit, Department of the Prime Minister and Cabinet**

Maree is Director of the Child Wellbeing Unit in the Department of the Prime Minister and Cabinet, which is leading cross-sector work on New Zealand's first Child and Youth Wellbeing Strategy. Prior to her current role, Maree held senior positions in Oranga Tamariki—Ministry for Children, the Ministry of Social Development and the Ministry for Culture and Heritage. She has spent most of her career in child and family policy roles.

- **Te Aorerekura - National Strategy to Eliminate Family Violence and Sexual Violence - Facilitated by the Joint Venture for Family and Sexual Violence**

### **About the Session**

This workshop will provide an introduction to Te Aorerekura - the new National Strategy and Action Plan to Eliminate Family Violence and Sexual Violence. It will include information about the changes needed in the system, frameworks for workforces and how the Joint Venture of government agencies anticipates working with communities to bring the Strategy to life.

### **Introducing your facilitators**

#### **Emma Powell - Interim Director of the Joint Venture for Family and Sexual Violence**

Emma started in the role of Interim Director of the Joint Venture Business Unit in December 2021. Emma has been a member of the Deputy Chief Executive's (DCE) governance group and Chair of the Prevention DCEs sub-group.



Continued...

# TUESDAY 05 APRIL | DAY 2

## CHALLENGING OUR THINKING

10:30am

Prior to joining the Joint Venture, Emma spent over a decade in a range of senior and executive roles at ACC spanning health procurement and service design, strategy, governance, injury prevention and customer experience and operations.

She has worked to build positive and sustainable partnerships across multiple government agencies, sectors and communities for improved harm reduction and injury prevention and during her time at ACC she was at the forefront of ACC's commitment to delivering better outcomes for Māori customers and whānau. During her time as ACC's Strategy Manager for Sexual Violence, Emma led the end-to-end transformation of how ACC manages sexual violence claims and therapy services. Emma has a clinical background and a Masters in Communication Disorders.

### **Sandz (Sandra) Peipi - Chief Advisor Māori**

Sandz has worked in the specialist family violence and sexual violence sectors for 30 years, at Women's Refuge, Rape Crisis, TOAH-NNEST.

Their extensive knowledge and experience in supporting Strategic Development, sustainable development, training, advocacy, and crisis support was warmly welcomed within the Joint Venture, where they currently work as Chief Advisor Māori.

Sandz has supported relationships across government through participation in a number of advisory roles, working groups and support for policy development. Sandz has been a national representative on the Taskforce for Action on Sexual Violence, and contributed to international fora such as CEDAW and International Rape Crisis events.

### **Mary Beresford-Jones - Senior Advisor, Family Violence and Sexual Violence**

Mary holds extensive knowledge and experience of family violence and sexual violence policy and practise, having worked with TOAH-NNEST and Tauranga Living Without Violence.

She joined the Joint Venture Business Unit in 2019 and has been instrumental in engaging with communities and giving them a voice in the development of Te Aorerekura and in wider government work.



# TUESDAY 05 APRIL | DAY 2

## CHALLENGING OUR THINKING

<p>11:20am</p>	<p><b>Wellness break</b>  <b>Led by Nau Mai Tai Mai - Jemma Jeffs, Chrissy Kan and Paul Saker-Norris</b></p> <p>Established in 2021, Nau Mai Tau Mai continues the work of Yoga Rhapsody (est. 2015), offering mindful movement classes with live music, self-care instruction and other services which encourage connection and supports hauora/wellbeing in the wider community. It focuses primarily on groups living in vulnerable and disadvantaged circumstances, moving through life phases of rehabilitation/ reintegration, as well as caregivers and support.</p> <p>Nau Mai Tau Mai will nourish us with an easy stretch break set to beautiful music.</p> 
<p>11:30am</p> 	<p><b>Keynote Kaikōrero</b>  <b>Chappie Te Kani ((Ngāti Porou, Te Aitanga a Mahaki, Tūhoe, Ngāti Maniapoto, Rongowhakaata), Tumu Whakarae Secretary for Children and Chief Executive, Oranga Tamariki</b></p> <p>In his role as Oranga Tamariki's Tumu Whakarae Chief Executive, Chappie joins us to share more about the future direction of Oranga Tamariki, and work happening in this space with children, rangatahi and whānau.</p> <p>Chappie Te Kani has held several senior public servant roles including Assistant Commissioner at the Public Service Commission, Head of System Assurance and Continuous Improvement, and Caring for Communities Lead within the COVID-19 Group at the Department of the Prime Minister and Cabinet. He was also Acting Chief Executive Te Arawhiti. He joined Oranga Tamariki Ministry for Children in May 2021 as Deputy Chief Executive Governance and Engagement before being appointed to the role Te Tumu Whakarae Mō Ngā Tamariki Chief Executive of Oranga Tamariki in late 2021.</p>
<p>12:15pm</p>	<p><b>Wrap-up reflections from Day 2</b>  <b>Voices from Ngā Hau e Wha</b></p>
<p>12:25pm</p>	<p><b>Reminders &amp; preview of apōpō</b></p>
<p>12:30pm</p>	<p><b>Close off Day 2</b></p>



# WEDNESDAY 06 APRIL | DAY 3

## FUTURE DIRECTIONS

8:30am

**Welcome to Day 3**  
**Michèle A'Court, MC**

**Grounding welcome**  
**Led by Khali Philip-Barbara (Ngāti Porou, Ngāti Uepohatu), Director, Kahurangi Consultants**

Khali will again offer a grounding welcome, to create the collective space we share for the third and final day of Whakamanawa 2022.

8:45am

**Breakfast & Kōrero**  
**Hon Kelvin Davis, Minister for Children**

Bring your cup of kawhe, grab your breakfast and tune in for our first main session of the day, and hear Minister Davis sharing his perspectives as the Minister for Children.

Ko Taumarere te awa.  
Ko Puketohunua te maunga.  
Ko Ngati Manu te hapu.

Hon Kelvin Davis is a successful former teacher and school principal who turned a struggling Northland school around, and enabled the students to achieve beyond their potential. In the 2020 Labour Government, Kelvin was appointed Minister for Māori Crown Relations: Te Arawhiti, Minister for Children with responsibility for Oranga Tamariki, Minister of Corrections and Associate Minister of Education. In the 2017 Labour-led Government he was Minister of Corrections, Māori Crown Relations: Te Arawhiti, and Tourism, and Associate Minister of Education. Born and bred in the Bay of Islands but now living in Kaitaia, Kelvin is a man of the north who brings skills in education and Māori issues to the Cabinet table to improve outcomes for all New Zealanders educationally, financially, culturally and socially. He is a person with common sense and pragmatism who is able to relate across all sectors of society, but is most at home either fishing or up in the bush of his beloved Karetu Valley.

9:15am

**Micro break**

9:25am

**Engagement Session: Future of Social Sector Commissioning**  
**Hon Carmel Sepuloni, Minister for Social Development & Employment,**  
**and the Ministry of Social Development Future of Social Sector Commissioning Project Team**

During this session you will learn more about a project that is underway to improve how social sector commissioning works. The session will be introduced by Hon Carmel Sepuloni, and then run by officials from the Ministry of Social Development Te Manatū Whakahiato Ora. Conference participants are encouraged to share your pātai and whakaaro about the kaupapa.

Continued...

# WEDNESDAY 06 APRIL | DAY 3

## FUTURE DIRECTIONS



### **Hon Carmel Sepuloni, Minister for Social Development & Employment**

MP for Kelston, Carmel Sepuloni is of Samoan, Tongan and NZ European descent. She was born and raised in Waitara but has lived in Auckland since 1996. Outside of politics Carmel has worked broadly across the health and education sectors, working as a Literacy Educator with youth in West Auckland, teaching in Samoa, managing equity programmes at the University of Auckland, managing the non-regulated Pacific health research project and acting as CEO of New Zealand's only national Pacific health provider, Vaka Tautua.

Carmel has always been committed to improving social, health and educational outcomes for all New Zealanders but has especially focused during her career on low socio-economic groups, Māori, Pacific, disabled people and sole parents. In the 2020 Labour Government, Carmel was sworn in as the Minister for Social Development and Employment, Minister for ACC, Minister for Disability Issues, and Minister for Arts, Culture and Heritage.

10:10am

**Morning tea break**

10:20am

### **Panel kōrerorero: Imagining anew - Communities and systems in the time of COVID-19 & beyond**

**Featuring Judge Frances Eivers, Children's Commissioner; Marcus Akuhata-Brown, Pou Whakatere - Deputy Secretary, Māori, Ministry of Justice; Riana Manuel, Chief Executive Tumu Whakarae Interim Māori Health Authority; Anaru Baynes, Reintegration Manager, Pathway. Facilitated by Dr Claire Achmad, CEO SSPA**

This panel will provide a future-focused kōrerorero, to explore how and what we can imagine anew with and for our communities as we adapt to the world as it continues to change through and beyond the pandemic. In particular, the panelists will share their perspectives on how the context of caring is changing, how this is relevant for our social sector, and touch on some of the big systems changes underway in Aotearoa right now.

#### **Panelists:**

**Judge Frances Eivers (Ngāti Maniapoto, Waikato), Te Kaikomihana mō Ngā Tamariki - Children's Commissioner**

Judge Eivers grew up in Te Teko (Bay of Plenty), the oldest of six children. She is married to Allan and proud mother to three boys, now young men. Judge Eivers studied law and then practiced law in Auckland, London, Tauranga and Whakātane, before being appointed as a District Court Judge in 2010.

She has worked extensively with mokopuna and whānau - becoming Children's Commissioner in 2021 is continuing the journey.



Continued...

# WEDNESDAY 06 APRIL | DAY 3

## FUTURE DIRECTIONS



**Marcus Akuhata Brown (Ngāti Porou, Te Aitanga a Mahaki, Ngāti Kahungunu, Ngāi Tahu), Pou Whakatere - Deputy Secretary Māori, Ministry of Justice**

Marcus has spent over 20 years supporting rangatahi Māori to realise their potential, and aims to advance their role as active agents in all spheres of development in New Zealand society and beyond. Marcus is the Founder of the Tuia National Leadership Development Programme, which takes an intergenerational approach based on Indigenous development principles to enhance the way in which rangatahi Māori contribute to communities throughout New Zealand.

In 2015 Marcus received ACE Aotearoa's Educator of the Year, Tangata Whenua award. He was a Director for the Global Board of Directors CIVICUS, and Chair of Pan Commonwealth Youth Caucus. He is an honorary member of the Māori Womens Welfare League and is currently is a senior fellow, Atlantic Fellows for Social Equity programme (based out of the Universities of Melbourne and Oxford. At the Ministry of Justice, Marcus leads Ātea a Rangī, a multi-disciplinary business group incorporating the best of strategy, policy, capability and relationship management to help lead the Ministry effectively partner with Māori.



**Riana Manuel (Ngāti Pukenga, Ngāti Maru, Ngāti Kahungunu), Chief Executive/Tumu Whakarae, interim Māori Health Authority**

Riana is the Chief Executive Tumu Whakarae of the interim Māori Health Authority. Previously she was CEO of Hauraki Primary Health Organisation and Te Korowai Hauora o Hauraki. She has invested heavily in developing strategic, visionary leadership within the Māori and health sectors, and been extensively involved with Kaupapa Māori organisations.

Ko Riana Manuel taku ingoa  
Ko Moehau kei waho  
Ko Te aroha ki uta  
Ko Hauraki te Whenua  
Ko Tikapa te Moana  
No Te Awaawa o Manaia toku  
ūkaipo  
Ko Ngāti Pukenga, Ngāti Maru,  
Ngāti Kahungunu oku Iwi  
Ko Mataatua, Tainui, Takitimu  
oku waka

I am a village girl and have spent my whole career working to improve the outcomes for our people in Aotearoa. I am a registered nurse by trade and have enjoyed a career working across many different parts of the sector developing strong relationships as I go. I am a daughter to two of the best parents one could have asked for, a wife to an amazing husband, a mother to my beautiful tamariki, a nanny (which is by far my favourite role), a sister, and an aunty to many. I am deeply committed to improving the health of wellbeing of my people and believe in doing so it will impact positively on the health and wellbeing of our great country, Aotearoa. Ma te kahukura, ka rere te manu.



**Anaru Baynes, Reintegration Manager, Pathway Trust**

Anaru Baynes is the Reintegration Manager at Pathway Trust. He has worked in the justice sector for over 15 years and has been at the forefront of a new reintegration strategy called the Navigate Initiative, a partnership between Pathway, the Community and the Department of Corrections. Anaru is passionate about empowering the community to take a more central role in solving community problems such as crime, punishment and Aotearoa's troubling rates of recidivism. His previous roles as a therapist and clinical supervisor for Corrections, along with a Parliamentary Certificate of Merit in recognition of Outstanding Community Service following the Christchurch Earthquakes highlight a strong desire to develop support and solutions at all levels of community.

# WEDNESDAY 06 APRIL | DAY 3

## FUTURE DIRECTIONS

11:00am

### Wellness break & Whakamanawa Photo Challenge Sharing

During this wellness break we will share entries that have come in from around the motu as part of the Whakamanawa Photo Challenge. This will create a collective moment of inspiration, encouragement and confidence for all of us in our mahi across our social services and social sector. Make sure you're tuned in to see if you are one of the lucky recipients of a Photo Challenge prize pack!

11:10am

### Future Directions Case Study: Chip Packet Project New Zealand Terrena Griffiths, National Coordinator, Chip Packet Project New Zealand, and Rachel Dunn, Relationships Manager, Lifewise

In this session we'll hear about Chip Packet Project New Zealand - a new innovative project that combines a focus on caring for papatūānuku through recycling, and creating new items that social service providers can use to manaaki people who are homeless or in emergency housing in our communities. Lifewise is one organisation partnering with the project, and is already seeing the impact that turning chip packets into warm items for rangatahi and communities is having. This session will not only introduce you to how you can get involved, but is also intended to spark fresh thinking about how we can work collaboratively in our communities, and in fresh ways across our social services in Aotearoa to support the people who we work alongside.

#### Presenters:

**Terrena Griffiths, Founder and National Coordinator, Chip Packet Project New Zealand**  
Community is at the heart of all I do. With a background in family/community ministry, government agencies (civil servant) and community large scale construction, there isn't much I have not been able to put my hand to. To this day I am pleased to be able to drive a tractor and milk a sheep. As the Founder and National Coordinator of Chip Packet Project NZ (CPPNZ) I find great joy in helping New Zealanders rethink foil as a reusable resource. CPPNZ is making a real difference to people's lives right here in New Zealand, in our own backyard, spanning across generations and cultures. I am inspired by the words of Esther (old testament Bible), 'I am only one. And though I am only one, I will not discard my responsibility to do all that I can'.

#### **Rachel Dunn, Relationships Manager, Lifewise**

I started my working life in property management and business development but have found my heart and soul in helping those less fortunate in our community. My interest in helping those struggling with addiction stems from my Dad Chris, who lost his battle with alcoholism in 2020. I first joined Lifewise/Airedale Property Trust in the property division in Housing First, where I found my calling working alongside the chronically homeless and those in active addiction/struggling with their mental health. I now work alongside all of the services within our amazing organisation. Lifewise provides services from birth right through to the elderly in our effort to provide support and understanding to those struggling in life.



# WEDNESDAY 06 APRIL | DAY 3

## FUTURE DIRECTIONS

11:30am

### Keynote Kaikōrero

**Māhera Maihi (Ngāpuhi, Ngāti Whātua), Founder and Chief Executive Officer, Mā Te Huruheru Charitable Trust**

For our final Keynote of Whakamanawa 2022, we will be joined by Māhera Maihi, who will share her own inspiring journey and mahi, a reflection of the essence of Whakamanawa. Māhera will be happy to take your pātai from the floor at the end of her kōrero.

Ko Hokianga me Kaipara ngā moana  
Ko Ngātokimatawhāorua me Mahuhu-ki-te-rangi ngā waka  
Ko Te Tārai o Rāhiri me Tokatoka ngā maunga Ko Te Tārai o Rāhiri  
Ko Te Tārai o Rāhiri me Otamatea ngā marae  
Ko Mangakahia me Otamatea ngā awa  
Ko Ngāpuhi me Ngāti Whātua ngā iwi  
Ko Ngāti Toki me Te Uri o Hau ngā hapū  
Ko Māhera Maihi ahau

Māhera is a young dynamic Māori wahine whose life mission is to change the world, one Māori at a time. Raised in Tāmaki Makaurau (Otara, Manurewa and Papakura) as a third generation urban Māori, she experienced life as a Māori disconnected from her culture and history. Although gangs and poverty was a part of her childhood experience, this was not going to define her future. Māhera started her career in administration, mastering processes and systems when she finally discovered her true purpose, which is working with young people in care to give them tools to break the cycle for themselves.

Māhera has spent eight years working in social services both in government and iwi spaces in Tai Tokerau and Tāmaki, and is currently studying for her Masters of Māori and Management. She is a very active member of her whānau, hapū and iwi as a member on her marae board for Te Tārai o Rāhiri, Co-Director of Ngāpuhi ki Tāmaki and founder and Chief Executive Officer of Mā Te Huruheru Charitable Trust, a youth organisation in South Auckland delivering youth services and youth housing. Coming from a large family of seven sisters and three brothers, Māhera is determined to contribute to improving Māori outcomes, restorative justice and creating a better future for the many generations to come.

12:10pm

### Final wrap up & feedback session

12:25pm

### Conference close & karakia whakamutunga

We will wrap up Whakamanawa 2022 with some closing words and an opportunity for you to share your feedback on the experience.

We will close Whakamanawa 2022 with karakia whakamutunga, He Honore. This will be sung by opera singer and social worker, Hayley Tait.

12:30pm

### Whakamanawa 2022 closes



# NGĀ MIHI NUNUI TO OUR CONFERENCE SUPPORTERS, SPONSORS & PARTNERS

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# WHAKAMANAWA PHOTO CHALLENGE



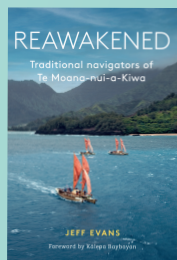
Everyone attending Whakamanawa 2022 is invited to take part in our Whakamanawa Photo Challenge! Whakamanawa means to encourage, inspire, instil confidence and give confidence to.

**Grab your phone, take a photo of what encourages, inspires and instils confidence for you in your mahi with children, rangatahi and whānau.**

**Tell us briefly (80 words or less) what your photo represents.**

**Share it on your Facebook page, tag SSPA and include #whakamanawa22 (or email it to [communications@sspa.org.nz](mailto:communications@sspa.org.nz) with Whakamanawa Photo Challenge in the subject line).**

During the Conference we'll be sharing all the entries, creating a collective representation of whakamanawa across our social sector! And 10 lucky participants will receive a special prize pack after the Conference... Karawhiua!



One of these fantastic pukapuka:

- *Tūtira Mai* by David Belgrave & Giles Dodson
- *Mana Whakatipu* by Tā Mark Solomon
- *Reawakened*, by Jeff Evans

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# BECOME A MEMBER OF SOCIAL SERVICE PROVIDERS AOTEAROA

**You don't need to be a member of SSPA to attend Whakamanawa, but we always welcome applications to join our rōpū championing community-based social services mahi with children, rangatahi, families and whānau.**

Members of SSPA are part of a 200+ strong national network, and you will benefit from SSPA's sector leadership, and and opportunities to contribute your whakaaro to shape strong outcomes for whānau.

As a member, you'll receive our weekly e-pānui, and you'll be the first to hear about upcoming learning and development opportunities, exclusive member hui on important kaupapa, and opportunities to contribute your whakaaro shaping strong outcomes for whānau. All members receive a copy of Kia Mauri Ora, SSPA's biannual magazine celebrating social service excellence in Aotearoa. Find out more and apply for full or affiliate membership at [www.sspa.org.nz](http://www.sspa.org.nz).

## **About SSPA**

Social Service Providers Aotearoa is the national peak body for community-based social service providers. In 2022 we are marking 20 years of working together for a strong collective of community-based social services and a thriving and sustainable social sector. In all our mahi we put children, rangatahi, families and whānau at the centre, alongside the kaimahi who walk alongside them every day.

Our members are diverse – including small rural organisations, kaupapa Māori and Iwi social services, Pasifika social services and national children's organisations.

Our vision that we work towards every day is that Aotearoa's social services are sustainable, making a positive impact every day in our communities, supporting children, young people and whānau to thrive now and into the future. Our mission is strengthening Aotearoa's social sector through advocacy and engagement, learning and development, relationships and sector leadership.



# WHAKAMANAWA - THE NATIONAL SOCIAL SERVICES CONFERENCE IS HOSTED ANNUALLY BY



Social Service  
Providers  
Aotearoa

We look forward to welcoming you again in 2023. In the meantime, please be in touch to learn more about our mahi, partner with us or apply for membership of SSPA:

[www.sspa.org.nz](http://www.sspa.org.nz)

Find us on



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